

CHINOOK SHORES INC. RESERVATION POLICIES

PO Box 6555 - 119 Potter Rd. - Ketchikan, AK 99901

Phone: 907-225-6700, Toll Free: 1-888-443-6701, Fax 907-247-9179

Email: chinookshores@gmail.com

RESERVATION DEPOSIT & BALANCE DUE

33% of the total reservation or a minimum \$500/person deposit is due at time of booking before February 1.

66% of reservation is due on February 1.

Full payment is due on May 1.

Reservations made after February 1 require a 50% deposit and after May 1 require full payment for deposit. We accept checks, Visa, MasterCard & AMEX. The deposit will be charged to your account on the date the reservation is made. A confirmation of your reservation, balance due, and directions to Chinook Shores will be sent to you upon making your deposit.

CHANGES IN RESERVATIONS

Any change to a reservation made after May 1 or within 90 days of your scheduled arrival date that reduces the duration of stay, number in party or number of units reserved is considered a cancellation.

CANCELLATIONS & REFUND POLICY

Cancellation notification is required 90 days prior to the scheduled arrival date or before May 1, which ever comes first. We will only refund a reservation deposit minus a 5% fee for cancellations made prior to this deadline. For cancellations made after the 90 day period or after May 1 there will be no refund on the amount paid unless the reservation can be rebooked.*

**Before 90 day / May 1 deadline-
After 90 day / May 1 deadline-**

**Full refund on deposits less 5% fee.
No refund on payments made.***

*If a cancelled reservation can be rebooked, refunds will be given up to the amount of the new reservation less the 5% cancellation fee.